

“People will be safe, in their homes and in the community”

	We will...	Performance Targets / Critical Success Factors
<p>Supporting our community</p> <p>By spending money on things that matter most</p> <ul style="list-style-type: none"> - clean, safe streets - protecting people in need - supporting local firms to grow and create jobs - energising towns to improve the quality of life 	<ul style="list-style-type: none"> - Work with the police and other partners to reduce overall levels of crime and fear of crime - Provide support for victims of violence and domestic abuse and work to tackle the causes of such crimes - Tackle anti-social behaviour - Protect residents from poor food hygiene, rogue traders and scams - Support the community to be prepared for emergency situations such as flooding - Utilise planning powers to promote public safety through the design of new buildings and developments - Improve street lighting to reduce the fear of crime - Continue to protect vulnerable adults and children at risk - Give looked after children stability through more and better fostering and adoption opportunities - Work with health partners to reduce A&E attendance and unnecessary hospital and care home admissions by providing high quality, integrated community health and social care services - Support those who care for vulnerable relatives - Provide housing advice and support to homeless people and families 	<ul style="list-style-type: none"> - Reduce MOPAC 7 Burglary to 2,320 - Reduce MOPAC 7 Robbery to 399 - Reduce MOPAC 7 Violence with Injury to 1,158 - Reduce the percentage of repeat DV cases going to the MARAC to XX% (target to be set in line with national outturn data) - Reduce the number of anti-social behaviour incidents to 6,377 - Complete 100% of high risk premises primary environmental health inspections against the programme - 40% of looked after children (LAC) are placed in LBH foster care - Keep vulnerable children safe (see separate set of indicators) - Increase the total number of Careline and Telecare users in the borough to 5,150 - Reduce the rate of permanent admissions to residential and nursing care homes to 598.1 per 100,000 population (aged 65+) - Increase the percentage of older people (aged 65+) who were still at home 91 days after discharge from hospital into reablement services to 87.5% - Reduce the percentage of people who, having undergone reablement, return to ASC 91 days after completing reablement and require an ongoing service to 5% - Maintain the rate of delayed transfers of care attributable to Adult Social Care (ASC) only to 1.0 per 100,000 population
<p>Using our influence</p> <p>By bringing</p> <ul style="list-style-type: none"> - more jobs, homes, schools and transport to Havering - balance growth of business centres with protection of ‘green Havering’ - encourage people to do the right things - keep Havering tidy, be good neighbours and lead healthier lives 	<ul style="list-style-type: none"> - Review school transport options and encourage safe travel through travel training - Work with schools on improving the safety of children by teaching life skills such as swimming - Work with partners to tackle young people’s vulnerability to mental health issues, drugs, alcohol, gangs and sexual exploitation - Promote healthier lifestyles to help residents live well for longer - Expand the availability of extra care housing options for vulnerable adults to help them live independently - Continue to work with health partners to integrate our social care and health services to produce better outcomes for local people - Develop our multi-agency assessment capabilities to identify those most at risk and in need through our all age Multi-Agency Safeguarding Hub (MASH) - Work with partners to deliver the Health and Wellbeing Strategy 	<ul style="list-style-type: none"> - 90% of referrals to Children’s Social Care progress to assessment - Reduce the rate of delayed transfers of care from hospital attributable to Adult Social Care (ASC) and Health to 2.8 per 100,000 population - Increase the number of eligible patients offered an NHS Health Check to 13,343 - Deliver the Violence Against Women and Girls (VAWG) Strategy and Action Plan - Deliver the Serious Group Violence Strategy and Action Plan - Deliver a series of training and development sessions for partner agencies in vulnerability issues such as child sexual exploitation, the PREVENT agenda etc - Deliver the performance targets set out in the Health and Wellbeing Strategy
<p>Leading by example</p> <p>By running a low-cost Council that respects you by using money wisely</p> <ul style="list-style-type: none"> - work with others to reduce costs - help people do business with us at any time - hold ourselves to high standards 	<ul style="list-style-type: none"> - Develop new ways that people can buy and access adults’ and children’s social care, to help keep the costs of care affordable - Fully implement the Care Act and the Children and Families Act - Work with the Barking, Havering and Redbridge University Hospital Trust (BHRUT) on workforce planning - Councillors and senior officers to act as good ‘corporate parents’ for looked after children by monitoring and supporting their progress as they grow - Councillors and senior officers to act as good “corporate guardians” for adults who lack mental capacity to make decisions about aspects of their lives, including managing their finances - Review the effectiveness of all social care services for adults and children to ensure they are cost-efficient and protect vulnerable people 	<ul style="list-style-type: none"> - Increase the percentage of people using social care who receive self-directed support and those receiving direct payments to 82% - Increase the percentage of direct payments as a proportion of self-directed support to 45% - Manage appropriately any finances looked after by the Council on behalf of people who lack mental capacity to make decisions about this aspect of their life - Less than 5% of children become the subject of a Child Protection Plan for a second or subsequent time within 2 years - Increase the speed of processing new Housing Benefit / Council Tax Support claims to 20 days - Increase the speed of processing changes in circumstances of Housing Benefit / Council Tax Support claimants to 15 days

Children's Services basket of performance indicators to safeguard children

- 80% of children and families report that Early Help services made a positive and quantifiable difference to assessed needs
- Reduce the percentage of Child Protection (CP) Plans lasting more than 18 months to 5%
- 70% of looked after children (LAC) placements last at least two years
- Increase the percentage of children who wait less than 16 months between entering care and moving in with their adopting family to 70%
- 80% of young people leaving care are in education, employment or training at age 19 and at age 21

DRAFT